

Product Information

Product Name	CR5000 Products (see Part Numbers Affected list below)
Reference Number	
Announcement Text	<p>This product bulletin serves as the official notice that the older product models of the Code Reader™ 5000 Series of products, namely the CR5020 & CR5025, will be discontinued and now move to End of Life.</p> <p>The NEW CR5200 product will replace those older products as of April 30th, 2021. As of that date, the CR5200 will become the premier product at the heart of the CR5000 Series family.</p> <p>All orders for CR502x barcode scanners must be placed on or before May 31st, 2021, with physical product deliveries on or before June 30th, 2021. Accessories for the CR5000 will continue to be available until April 29th, 2022.</p> <p>Effective immediately, extended warranty options will no longer be available. Other pertinent dates are listed below. The direct replacements for CR5000 products are the CR5200 sku's, and are currently available (see product tables listed below).</p> <p>Please note that any orders for CR502x product SKUs after the Announcement Date are Non-Cancelable and Non-Returnable. If you have any questions regarding this notice or are interested in other products from Code, please contact your Code representative, or visit our website at codecorp.com.</p>

End of Life Milestones

Milestone	Description	Date
Announcement Date	The date the end of life announcement is to be made public	30 April 2021
Product Effective Date/ Last Order Date	The date after which no more orders or last time buys for product are allowed	31 May 2021
Warranty Effective Date/ Last Order Date	The date after which no more orders for extended warranties are allowed	30 April 2021
Last Time Delivery Date	The date by which all orders are fulfilled and delivery for all ordered units is taken	30 June 2021
Last Accessory Purchase Date	The date after which no more accessory purchases for the product (as listed below) are allowed	29 April 2022
End of Support Date	The date after which no more support is provided by Code for the products listed below	29 June 2023

Part Numbers Affected

Scanners and Kits

The following scanner and kit part numbers will no longer be available after the Last Order Date listed above. Their respective replacements are also listed.

CR5000 SKU	CR5000 Description	Replacement
CR5020-BT-T500-P4	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight USB Cable with Embedded BT Module, US Power Supply	Contact support
CR5020-BT-T500-P4-DL	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight USB Cable with Embedded BT Module, US Power Supply, DL Parsing License	Contact support
CR5020-C502-P1-DL	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight RS232 Cable, Power Supply, DL License	Contact Support
CR5020-C500	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight USB Cable	CR5210-200-C500
CR5020-C500-DL	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight USB Cable, DL License	CR5210-200-C500
CR5020-C502	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight RS232 Cable	CR5210-200-C502
CR5020-C502-P1	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 6-ft Straight RS232 Cable, US Power Supply	CR5210-200-C502-P1
CR5020-C503	Code Reader Kit - CR5000 (Cabled, Dark Gray, Presentation), 8-ft Coiled RS232 Cable, US Power Supply	CR5210-200-C503
CR5020-CX	Code Reader Only - CR5000 (Cabled, Dark Gray, Presentation)	CR5210-200-CX
CR5025-C500	Code Reader Kit - CR5000 with Built-In Age Verification (Cabled, Dark Gray, Presentation), 6-ft Straight USB Cable	CR5215-200-C500
CR5025-C502	Code Reader Kit - CR5000 with Built-In Age Verification (Cabled, Dark Gray, Presentation), 6-ft Straight RS232 Cable	CR5215-200-C502
CR5025-C502-P1	Code Reader Kit - CR5000 with Built-In Age Verification (Cabled, Dark Gray, Presentation), 6-ft Straight RS232 Cable, US Power Supply	CR5215-200-C502-P1
CR5025-CX	Code Reader Only - CR5000 with Built-In Age Verification (Cabled, Dark Gray, Presentation)	CR5215-200-CX

Accessories

The following accessory part numbers will no longer be available after the Last Accessory Purchase Date listed above.

CR5000 SKU	CR5000 Description	Replacement
CRA-T500	Code Reader Accessory for CR5000: 6-ft Straight USB Cable with Embedded Modem	Contact Support
CRA-T500-P4	Code Reader Accessory for CR5000: 6-ft Straight USB Cable with Embedded Modem, US Power Supply	Contact Support

Services

The following service part numbers will no longer be available after the Last Order Date listed above. Their respective replacements are also listed.

CR5000 SKU	CR5000 Description	Replacement
SP-NW-CR5020	Code Reader Service for CR5000 - CR5020 Non-Warranty Repair	SP-NW-CR5210
SP-NW-CR5025	Code Reader Service for CR5000 - CR5025 Non-Warranty Repair	SP-NW-CR5215

Links to Related Information

Press Release

- When live, press release will be available at the following url:
 - <https://www.codecorp.com/about/press>

Web Content

- When live, the official EOL document will be listed under "Docs" at the following url:
 - <http://www.codecorp.com/products/cr-5000-series>